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------- Welcome to World Insurance Company -------

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| 1 : Information about insurance types |

| 2 : Be a member of World Insurance Company (Appointment or Pay Bill ) |

| 3 : Submit customer claim or complaint |

| 4 : Exit |

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> Please enter your choice: 2

------- SERVICES -------

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| L or l : Life Insurance |

| H or h : Health Insurance |

| C or c : Car Insurance |

| R or r : Return to Main Menu |

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> Please enter the choice: c

--------------- Request Membership ------------------

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| 1: Via world insurance company representative |

| 2: Pay insurance fee |

| 3: Previous Menu |

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> Please enter the choice: 1

> Enter your name (first and last): Waseem Ahmed

> Enter your mobile (##-###-####): 34-234-2344

> Type of insurance [Life/Health/Car] : Car

> Description service of selected insurance type : Full car insurance

> Method of payment [Monthly/Annually] : Monthly

> When do you want your to start your Membership service : today

> Quantity required : 1

> Preferred appointment time [morning/afternoon]: morning

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| Yor request was received; you will be contacted within 24 hours to finalize it. |

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Here is a confirmation of your request to CAR INSURANCE:

An appointment Confirmation with company representative

Name: Waseem Ahmed Phone: 34-234-2344

Insurance Type: Car

Insurance sub-Type : Full car insurance

Number of Quantities: 1

Preferred date for appointment: morning

\*\*You will now be returned to the Membership Menu.

--------------- Request Membership ------------------

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| 1: Via world insurance company representative |

| 2: Pay insurance fee |

| 3: Previous Menu |

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> Please enter the choice: 3

------- SERVICES -------

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| L or l : Life Insurance |

| H or h : Health Insurance |

| C or c : Car Insurance |

| R or r : Return to Main Menu |

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> Please enter the choice: r

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------- Welcome to World Insurance Company -------

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> Please enter your choice: 4

\*\*\* SUMMARY Activity for

World Insurance Company:

Insurance Type # query for Insurance # of request Memebership # of Claim & Complaintl

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Life 0 0 0

Health 0 0 0

Car 0 1 0